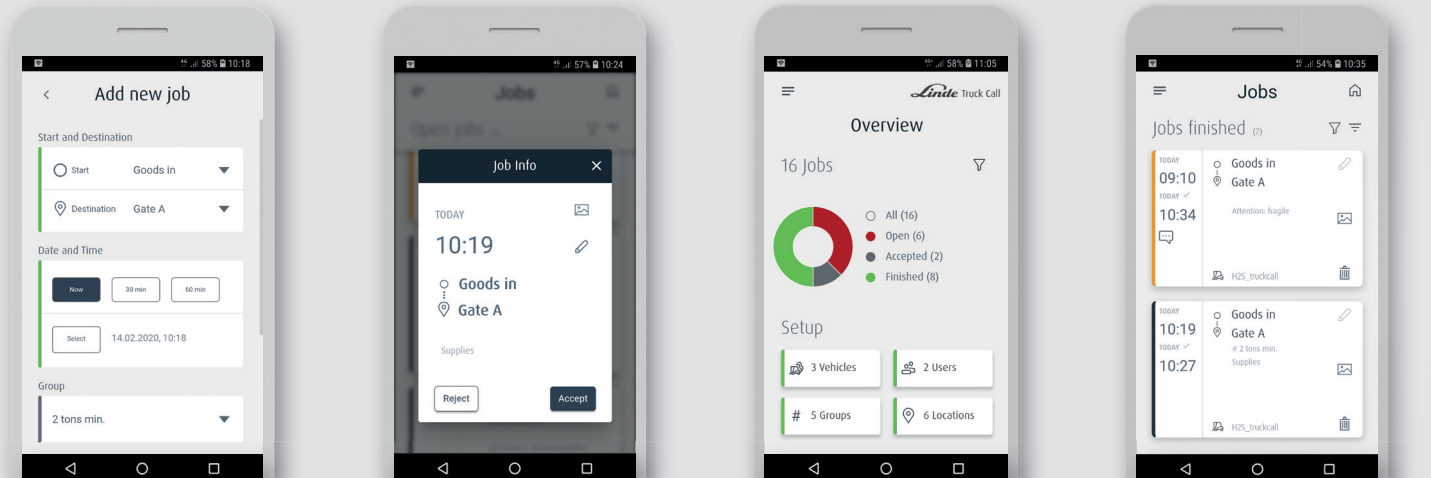


## FUNCTIONS



### Setting up jobs

Shift supervisors can set up a new job in a few simple steps. This involves entering the location and destination of the goods and defining the priority of the job. The job can be assigned to all or a specific group of vehicles or drivers. Supervisors can choose between three time frames for job completion: Now, 30 Minutes and 60 Minutes. They can also attach photos, documents and comments.

### Allocating jobs

The app always sends the details of new jobs to the drivers of the selected vehicle group. Drivers can either immediately accept or decline jobs. As soon as one of them accepts, the job is no longer visible to other drivers.

### Open jobs

The Linde Truck Call app shows shift supervisors all open, accepted and finished jobs at a glance. On their smartphone they receive an overview of which driver is currently working on which order – even if they are somewhere else in the warehouse.

### Completed jobs

Once the driver has carried out the job he confirms completion of the transport using the app. The shift supervisor immediately receives confirmation that the job has been successfully completed. He can also view the time of the completion and photos and notes attached by the driver.



### Requirements

#### for the Linde Truck Call app:

- smartphone or tablet computer
- Android® 6.0 or higher
- Internet access

#### for the Linde Truck Call website:

- PC or tablet computer
- current web browser (e.g. Google Chrome, Firefox, MS Edge)
- Internet access

Linde Material Handling

*Linde*

# LINDE TRUCK CALL APP

Simple coordination of jobs and drivers



# SET UP. ACCEPT. COMPLETED.

## EFFORTLESSLY MANAGING LOGISTICS TASKS BY SMARTPHONE

An unexpected delivery arrives at the warehouse. Things get hectic. The shift supervisor has to find a forklift truck driver and allocate the job. Valuable time passes before the driver reports the transport has been completed. There are more efficient ways of getting this done.

The Linde Truck Call app simplifies the allocation of transport jobs in the fleet and considerably shortens the line of communication between shift supervisors and drivers.

### Efficiency at the push of a button

Whether it's an unplanned delivery or a normal job, the Linde Truck Call app means shift supervisors no longer have to give drivers instructions face-to-face. They simply enter the transport job into the system using their smartphone or tablet computer. The job can also be made more specific by adding photos, documents and comments. The app assigns the job to a selected group of trucks. If a driver accepts the job online, it is no longer shown for all other drivers. When the transport has been completed, the shift supervisor immediately receives confirmation from the driver.

### Optimized process with the Linde Truck Call App



1. Delivery (unexpected)



2. Team leader leaves office and looks for driver



3. Team leader arranges job with driver



4. Driver carries out job



5. Driver drives back to office with delivery note



6. Team leader confirms receipt of goods

## YOUR ADVANTAGES AT A GLANCE



### EFFICIENCY

- Shorter line of communication between shift supervisor and drivers
- Fewer empty runs
- Optimum fleet utilization



### USER-FRIENDLINESS

- Simple creation and editing of jobs, also when not on-site
- Prioritization of jobs
- Attachment of photos and documents possible



### AVAILABILITY

- Precise allocation of job to suitable vehicles
- Suitable for many vehicle types (forklifts, pickers, small trucks)
- Clear overview of all pending, ongoing and completed jobs



Shift supervisors organize logistics tasks easily and quickly with the Linde Truck Call App.